

Appendix 5 – CSE Project Risks

Risk No	Risk Description	Probability H/M/L	Impact H/M/L	Owner	Countermeasures	Action Date	Status (Open/Closed)
01	Cabinet does not endorse CSE	L	H	PK	Present a sound business case for the CSE.	Sep 09	Closed
02	Service First Budget Inadequate	H	H	PK	Identify and secure additional finance within the organisation.	Sep 09	Closed
03	Other Council Priorities	H	H	PK	SMT prioritise CSE Standard & free capacity from other projects.	Ongoing	Open
04	Limited member and/or officer buy in.	H	H	PK	Effective communication plan for both members & officers, sell the benefits & business case.	Ongoing	Open
05	Prolonged absence of Community & Customer Service Corporate Manager.	M	M	PK	Ensure EMT is kept well informed of progress via project Manager.	Sep 09- Nov 09	Open
06	Demoralisation in the event of a pre-assessment check failure.	L	M	PK	Present feedback in a constructive manner. Plan positive actions to ensure all criteria is met.	Ongoing	Open
07	Demoralisation in the event of a formal assessment failure.	L	M	PK	Plan positive actions to ensure all criteria is met. Re-assess.	Ongoing	Open